

August 3, 2024

Greetings dear members, supporters and friends. Not all of us can do great big things, but we can all do small things everyday with great love that accumulates over time and becomes amazing! That is what the Board of Directors for the 2024-2025 term have graciously taken on. The volunteer board is working collaboratively with the executive management of the Hellenic Nursing and Rehabilitation Center to assist in fulfilling our mission. This is a mission of love and caring that requires great patients, commitment and selfless work. We are serving our most vulnerable population in our community, our seniors.

It has taken many great leaders, presidents and board members alike, who have put in many volunteer hours for our home and mission to be viable for 50 years. I am grateful for their hard work and sacrifices; it is truly a labor of love. They are the reason why our Hellenic home is heading in the right direction and we are positioned to serve the Hellenic Home community for the next 50 years. I salute and admire each and every one of these women.

We have celebrated many successes. What I consider the biggest success in 2023, was the collaborative nature of the Board of Directors, when it came to reexamine ourselves and make some tough decisions. This bold work has produced a new governing body for Hellenic Nursing and Rehabilitation Center. We no longer are led by an outside management company. Since, November 2023, we have our own Executive Administrator and Executive Director of Finance who work exclusively for us to ensure a successful future. We now have a Greek speaking Medical Director who is a board certified cardiology and senior care specialist, Dr. Michael Mentakis MD. We have a new clinical system called "The Third Eye" that gives our nurses and residents 24 /7 access to a live physician who can evaluate the resident's medical situation when their regular physician is unavailable. Also, we have a new state of the art, cloud based IT system, Microsoft Office 365 and all new computers facility wide. Hellenic also has new Accounts payable and collections staff, a new Human Resource Manager and a new HWBA Office Assistant. These new staff members and systems will help us better take care for our residents, become financially stable, and execute the board's vision at a higher level than ever seen before. Our elected new board has already taken the continuous improvement torch and is committed to the vision to have The Hellenic Nursing and Rehabilitation Center shine like the star she is! The Board is working diligently for our beloved organization and to honor all those who served before us.

Our mission is to make sure our residents are being taken care of in a quality facility, with the staff functioning as a progressive united entity. My job will be to instill a sense of urgency and a drive to keep moving forward for continuous improvement. The board has great ideas; the following are some initiatives we are hoping to achieve in the next two years. This is not an all inclusive list; I am open to hearing more ideas from staff, members, donors and friends.

- Unit D Renovation. Move current residents into a clean and modern unit.

- Goal to rehab the 2 other nurses stations.
- Rehab the 4 Community Rooms and 2 Solariums, this is the heart of each unit, where families and residents visit together, socialize and connect with each other.
- Increase our Greek speaking staff and introduce a Staff Appreciation and Smile Program
- Implement the Friends of Hellenic Program: a volunteer group to assist residents with group and 1on1 activities: tavli (backgammon), checkers, cards, gardening, read a book to a resident or just visit and have Greek coffee.
- Community outreach position to build awareness, support our mission and increase census in both the Greek community and local community.
- Seek new vendors for relationships that will innovate and propel our success. Evaluate and renegotiate vendor contracts, create a monitored contract vendor system.
- Recruiting people with new experiences and talents to become HWBA Members that can assist us with our initiatives and to build a pipeline for Board Directorship.
- Management compensation program with performance KPIs.
- New Resident and Family Handbook and new HNRC Employee Handbook.

Personally, I encourage each of you to join and connect on Face Book's group page [HWBA \(Hellenic Women's Benevolent Association\)](#) . On this page I will keep you informed of all the good things that are happening at the Hellenic Nursing and Rehabilitation Center. We currently have 329 members. Please join today.

Also, please take a look at Hellenic Nursing and Rehabilitation Center's website <https://hellenicnursingandrehabilitationcenter.org> see our Leadership Team and under Hellenic Women's Benevolent Association please read about our 2024-2025 Board of Directors, a diverse group of young talented business women. Together we are committed to do things that will accumulate over time and become amazing.

Lastly, I would like to encourage you to take a tour of our facility. See all the changes since last time you were here. We haven't stopped; new things continue to take place with the support of generous donors. I cannot stress enough; we need and appreciate your support with donations, volunteering your time and expertise or just becoming a member. Without your generosity all this won't be possible. Please feel free to call HWBA office (781) 828-4549 or email HWBA@TheHellenicHome.org to schedule a tour or donate by visiting <https://hellenicnursingandrehabilitationcenter.org> or sending in a check to Hellenic Women's Benevolent Association (HWBA), 601 Sherman Street Canton, Ma 02021

Sincerely,

Dr. Sophia Pasedis,

President, Board of Directors Hellenic Women's Benevolent Association

To take care of someone who took care of you once, is life's greatest honor.